



COVID-19 UPDATE: HOW SITEONE IS PREPARING AND RESPONDING

March 18, 2020

ROSWELL, Ga.--(BUSINESS WIRE)-- SiteOne® Landscape Supply, Inc. (NYSE: SITE) announced today how the company is preparing for and responding to the coronavirus (COVID-19).

"As we all watch the current global situation with the coronavirus (COVID-19) and see the impact it is having on our daily lives, our communities and our businesses, we at SiteOne are keeping the safety of our associates, customers and suppliers as our top priority while continuing to deliver quality products and exceptional service to our customers and communities," said Doug Black, Chairman and CEO of SiteOne. "We are monitoring developments and following all appropriate recommendations from health and government authorities while proactively facilitating safe behaviors, minimizing potential exposures and maintaining safe and healthy environments in our branches and other facilities."

Some of our specific actions include the following:

Safety and Welfare:

- Our locations have been equipped with additional supplies and instructions for cleaning and sanitizing high-traffic and high-touch areas like counters, door handles and bathrooms
- We are displaying signage with hygiene reminders for associates and customers
- We have educated our associates on CDC guidelines and recommendations for personal hygiene and preventative measures
- We have eliminated non-essential travel for associates and cancelled events and company gatherings to help limit exposure
- We are asking associates not to initiate personal travel to any high-risk areas identified by the CDC, and for those that do, to remain away from the workplace for 14 days
- Where possible, our associates are working from home to reduce the risk of exposure
- We have modified our time-off policies to accommodate associates who have been directly or indirectly impacted by COVID-19 to minimize financial hardship and loss of personal paid time off

Service:

- Earlier this year we leveraged our national distribution network to buy forward for select products to help ensure that our branches remain well-stocked to support our customers
- We are encouraging our customers to submit orders by phone, email and/or through SiteOne.com in order to have them delivered or staged for pick up to promote social distancing
- To facilitate the use of our online platform, we are conducting remote customer training for SiteOne.com

"Our professional landscaping customers continue to be busy providing essential services to residential and commercial customers in our communities," continued Black. "We are prepared to support them in this unique and challenging time while aggressively promoting their safety and the safety of our associates and suppliers. While we cannot predict the impact of potential government executive orders or ordinances, our branches are currently well-stocked and remain open for

business and I am extremely proud of our tremendous team as we work together to adapt and overcome during this difficult time.”

For further ongoing updates on SiteOne and this situation please refer to <http://siteone.com/covid-19>.

To learn more about SiteOne, please visit the company's website at <http://investors.siteone.com>. We intend to use <http://investors.siteone.com> and <http://siteone.com/covid-19> as a means of disclosing material, non-public information and for complying with our disclosure obligations under Regulation FD. Accordingly, investors should monitor these sections of our website, in addition to following our press releases, SEC filings, public conference calls, presentations and webcasts.

About SiteOne Landscape Supply, Inc.

SiteOne Landscape Supply, Inc. is the largest and only national wholesale distributor of landscape supplies in the United States and has a growing presence in Canada. Its customers are primarily residential and commercial landscape professionals who specialize in the design, installation and maintenance of lawns, gardens, golf courses and other outdoor spaces.

Forward-Looking Statements

This release contains “forward-looking statements” within the meaning of the Federal Private Securities Litigation Reform Act of 1995. Forward-looking statements may include, but are not limited to, statements relating to the global situation with COVID-19. Some of the forward-looking statements can be identified by the use of terms such as “may,” “intend,” “might,” “will,” “should,” “could,” “would,” “expect,” “believe,” “estimate,” “anticipate,” “predict,” “project,” “potential,” or the negative of these terms, and similar expressions. You should be aware that these forward-looking statements are subject to risks and uncertainties that are beyond our control. Further, any forward-looking statement speaks only as of the date on which it is made, and we undertake no obligation to update any forward-looking statement to reflect events or circumstances after the date on which it is made or to reflect the occurrence of anticipated or unanticipated events or circumstances. New factors emerge from time to time that may cause our business not to develop as we expect, and it is not possible for us to predict all of them. Factors that may cause actual results to differ materially from those expressed or implied by the forward-looking statements include, but are not limited to, the following: the impact of pandemic or other public health crises; cyclicity in residential and commercial construction markets; general economic and financial conditions, including inflation; weather conditions, seasonality and availability of water to end-users; laws and government regulations applicable to our business that could negatively impact demand for our products; public perceptions that our products and services are not environmentally friendly; competitive industry pressures; product shortages and the loss of key suppliers; product price fluctuations; inventory management risks; ability to implement our business strategies and achieve our growth objectives; acquisition and integration risks; increased operating costs; and other risks, as described in Item 1A, “Risk Factors,” and elsewhere in our Annual Report on Form 10-K for the fiscal year ended December 29, 2019.

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